

FOI:	366 11 25
Request Theme:	Officer Mobilisations
Reporting Period:	23/09/2020 – 22/09/2025

To collate the data for Officer Mobilisations, the following methodology was used:

- The date range used for the search was 23 September 2020 to 22 September 2025.
- The date range was chosen because the available dataset for mobilisations starts from 23 September 2020 and provides a full five years.
- Officer mobilisations were sourced from the Command & Control (mobilising) system. Officer attendances were taken from the incident recording system (IRS).
- Over the border mobilisations were only included if the IRS responsibility was with Hereford and Worcester Fire and Rescue Service (HWFRS).

Question	Response
<p>1. Officer Mobilisations</p> <p>The total number of incident mobilisations for flexi-duty officers, broken down by rank (Station Manager, Group Manager, Area Manager, etc.).</p>	<p>We can report that there have been 7029 mobilisations of flexi-duty officers to 6028 incidents between 23/09/2020 and 22/09/2025.</p> <p>At HWFRS the callsigns of Flexi-Duty Officers are reassigned with Service need.</p> <p>Because we do not have a complete historical record of callsign assignment, we are unable to reconcile each mobilisation with the rank of the Officer or the incident command level that they held at that point in time.</p>

Question	Response		
	<p>Year (23rd September – 22nd September)</p>	<p>Flexi-Duty Officer Mobilisations (i.e. A distinct count of <i>Officer callsigns</i> per incident record)</p>	<p>Incidents with a Flexi-Duty Officer Mobilisation (i.e. A distinct count of <i>incident records</i> with an Officer mobilised)</p>
	2020 - 2021	1260	1059
	2021 - 2022	1439	1223
	2022 - 2023	1406	1220
	2023 - 2024	1383	1205
	2024 - 2025	1541	1321
	Total	7029	6028
<p>2. Incident Command Levels</p> <p>For all incidents attended by flexi-duty officers: The number of incidents recorded as Level 1. The number of incidents recorded as Level 2. The number of incidents recorded as Level 3 (or equivalent internal incident command categorisation).</p>	<p>At HWFRS the callsigns of Flexi-Duty Officers are reassigned with Service need; because we do not have a complete historical record of callsign assignment, we are unable to reconcile each mobilisation with the rank of the Officer or the incident command level that they held at that point in time.</p>		

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<p>3. Officer Command Activity</p> <p>Of the incidents flexi-duty officers attended:</p> <p>How many incidents they formally took command of, as recorded in incident logs.</p> <p>How many incidents they attended where they did not assume command.</p>	<p>To find this information would exceed the appropriate limit of 18-hours for an FOI.</p> <p>As this information is not recorded in a reportable format, verifying whether a flexi-duty officer assumed command would involve manually reviewing 6028 incident logs for 7029 mobilisations.</p>

Question	Response														
<p>4. Mobilised but not required</p> <p>If recorded, for each year please provide: The number of mobilisations where officers were mobilised but subsequently not required at the incident.</p>	<p>For your question, we have counted the number of times that a flexi-duty officer was mobilised but did not attend the incident. This has been calculated by comparing the callsigns that were mobilised to the incident within the Command & Control (mobilising) system with the callsigns listed in the attending resources section of the IRS.</p> <p>This might occur when, for example, the commanding Officer of the first attending appliance advises that oncoming support is not required at the incident ground.</p> <table border="1" data-bbox="674 603 1469 1134"> <thead> <tr> <th data-bbox="674 603 1095 903">Year (23rd September – 22nd September)</th> <th data-bbox="1095 603 1469 903">Flexi-Duty Officer Mobilisations - Not Attended (i.e. A distinct count of <i>Officer callsigns</i> per incident record that did not book in attendance)</th> </tr> </thead> <tbody> <tr> <td data-bbox="674 903 1095 943">2020-21</td> <td data-bbox="1095 903 1469 943">302</td> </tr> <tr> <td data-bbox="674 943 1095 983">2021-22</td> <td data-bbox="1095 943 1469 983">358</td> </tr> <tr> <td data-bbox="674 983 1095 1023">2022-23</td> <td data-bbox="1095 983 1469 1023">354</td> </tr> <tr> <td data-bbox="674 1023 1095 1062">2023-24</td> <td data-bbox="1095 1023 1469 1062">375</td> </tr> <tr> <td data-bbox="674 1062 1095 1102">2024-25</td> <td data-bbox="1095 1062 1469 1102">443</td> </tr> <tr> <td data-bbox="674 1102 1095 1134">Total</td> <td data-bbox="1095 1102 1469 1134">1832</td> </tr> </tbody> </table>	Year (23 rd September – 22 nd September)	Flexi-Duty Officer Mobilisations - Not Attended (i.e. A distinct count of <i>Officer callsigns</i> per incident record that did not book in attendance)	2020-21	302	2021-22	358	2022-23	354	2023-24	375	2024-25	443	Total	1832
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Question	Response
5. Supporting Documents Any annual summary or monitoring report (if held) which records: Officer attendance levels Command activity Mobilisation statistics	The Service does not hold these reports.