



Hereford & Worcester Fire Authority

Record of an Authority decision delegated to an Officer as required under Regulation 7 of the Openness of Local Government Bodies Regulation 2014

Subject of decision	Purchase of Services IP Connect UK (MPLS data connectivity), Managed Network Services and BT One Voice SIP Trunk UK (telephony / PSTN replacement) from BT costing £92,955, by direct award under CCS Framework RM6116 (Network Services) rather than by open competition
Officer name	Ade Elliott
Job title	Assistant Chief Fire Officer
Date decision taken	15 th April 2026
Reasons for the decision	1. The technology underpinning the landline network, the Public Switched Telephone Network (PSTN), is being switched off by the telecommunications industry by January 2027. Landlines (and other devices reliant on the PSTN) will require upgrading to new digital technologies. 2. BT were the only supplier considered because we are replacing the existing analogue technology services previously installed by BT. This change is required due to the UK-wide withdrawal of analogue services and the move to digital SIP based telephony. (<i>reference to para 3.1(a) and 3.1(b) in contract standing orders</i>). 3. We chose to use the CCS framework as these services are offered through this framework as part of the national transition from analogue to digital telephony and as such BT are listed on this framework. Utilising the existing CCS framework ensures all requirements are already qualified and procured under a compliant public sector procurement framework, enabling these services to be procured in the most cost-effective manner.
Details of decision	Award of a Call-Off Contract under Crown Commercial Service Framework RM6116 (Network Services) to British Telecommunications plc (BT) via Direct Award, covering Lots 1A and 4A, in accordance with the terms of Framework Schedule 6. Supplier • Supplier: British Telecommunications plc • Framework: RM6116 – Network Services • Lots: ○ Lot 1A – Data Services (IP Connect UK, Managed Service) ○ Lot 4A – Voice Services (SIP Trunking) Contract Summary • Call-Off Reference: BTNS302432 • Call-Off Start Date: 31 March 2026 • Call-Off End Date: 30 March 2031 • Contract Term: 60 months • Total Contract Value: £92,955.47 (excl. VAT)

For decisions regarding spend of £100,000 and above

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	• Estimated Year 1 Charges: £21,146.99 (excl. VAT) Services Procured • IP Connect UK (MPLS data connectivity) – Lot 1A • Managed Network Services – Lot 1A • BT One Voice SIP Trunk UK (telephony / PSTN replacement) – Lot 4A Authority This decision is made under delegated authority in accordance with the organisation's Contract Standing Orders / Financial Regulations, and the CCS RM6116 Framework Direct Award procedure.
Details of alternative options considered and rejected (if any)	These particular services can only be supplied by BT and as such are compatible with existing provisions, making this the only appropriate source of supply.
Any interests declared by a Member or Officer	None
Links to relevant background documents or information	

Signed... ACFO A. J. Hest ... Date... 15/04/2026 ...

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