

HIGH-RISE LIVING



HEREFORD & WORCESTER
HWFR
FIRE AND RESCUE SERVICE



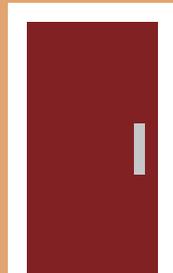
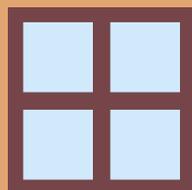
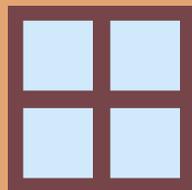
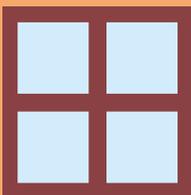
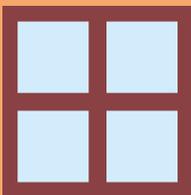
LIVING THE HIGH LIFE

Living in a high-rise block doesn't mean you are any more at risk from fire, but it does mean you need to consider your fire safety and the impact a fire in your home could have on other residents.

It is important for your own safety, to understand what to do in the event of a fire, whether it's in your flat or somewhere else in the building.

DID YOU KNOW?

That most high-rise flats are built to delay the spread of fire for up to an hour.





BUILT WITH YOUR SAFETY IN MIND

Your building has been designed and built with fire safety in mind.

LIFT ACCESS

Never use the lift when evacuating the building. The fire may cause a power failure, trapping you inside.

EMERGENCY ACCESS

Never block emergency access to your building. We need to get as close as possible to the entrance.

FIREFIGHTING EQUIPMENT

Dry or wet riser pipes run internally through the block and are usually painted red. The pipes provide water to higher floors to tackle fires.

It is important that any damage to this equipment is reported as soon as you see it.

DO YOU KNOW YOUR BUILDINGS EVACUATION PLAN?

Your buildings plan will be either:

Full evacuation -

When the alarm sounds, get everyone in your flat out of the building using emergency fire exit routes and stairs (don't use the lift).

Stay put -

Unless the fire is in your flat or a direct neighbours, keep your front door and windows closed. Tune into local TV or radio and await further instructions from the emergency services.

The fire service will knock your door if they need you to evacuate.

WHAT TO DO IF THE

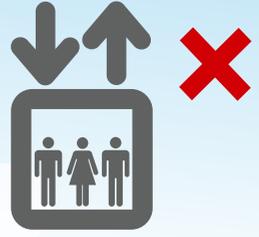
**IN YOURS OR
A NEIGHBOURS FLAT**



**Leave your flat
and close the door**

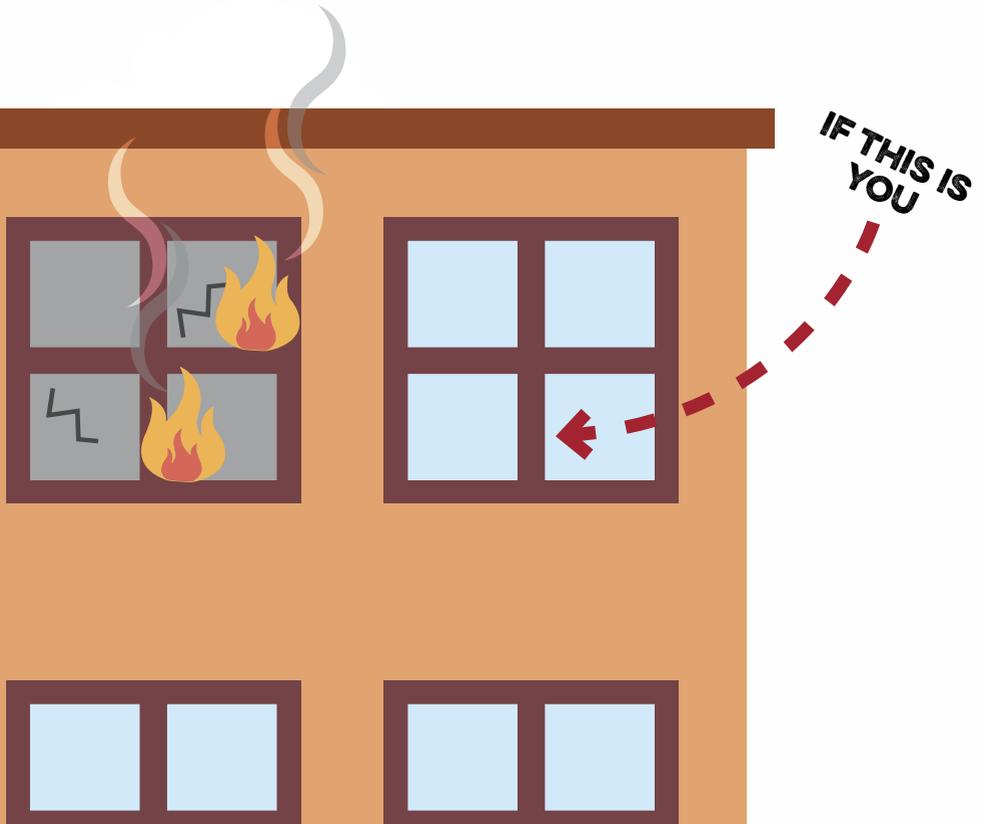


Use the stairs



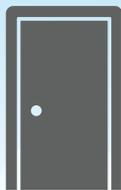
Never use the lift

Get out, stay out, call 999. Never assume someone has called.



RE IS A FIRE...

ELSEWHERE IN YOUR BLOCK



**Close your windows
and doors**



**Stay in and tune in
to local TV or radio**

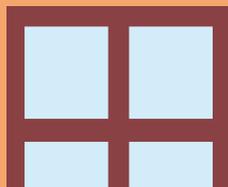
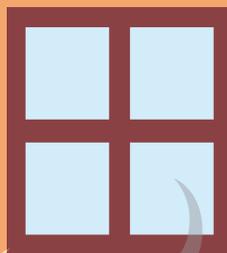
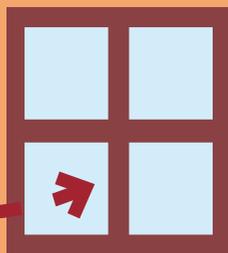


**Stay put unless advised
by the fire service**

If the fire service need to fully evacuate the building, they will knock on your door.

Unneeded evacuation can obstruct the fire service and delay them putting the fire out.

**IF THIS IS
YOU**



WE'LL BE THERE

If you can see the fire service already there, then there is no need to call 999.

If every resident in a high-rise block rang 999, our control room would have less time to take calls from other emergencies.

DON'T BE ALARMED

Don't be alarmed by the scale of the fire service's presence.

We need a large amount of resources to get our equipment from the ground up to the floor of the fire and to protect our firefighters.



PROTECT YOUR HOME

- » Fit at least one smoke alarm in your flat
- » Don't fit it in your kitchen or bathroom as this may cause false alarms
- » Test once a week
- » Never take the batteries out
- » Always follow the manufacturers advice



BE PREPARED

- » Keep all exits clear, both communal corridors and in your home
- » Keep door and window keys accessible
- » Prepare a grab bag that you can take if you need to be evacuated
 - Think about prescriptions, documents such as your driving licence and passport, spare keys, a mobile phone, charger and a torch
- » Know how to isolate your flats gas, electric and water supply
- » Get to know your neighbours. Are they young, elderly or vulnerable? They may need assistance in an emergency



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Call our **FREEPHONE** number today for
FREE home fire safety advice

0800 032 1155 or **www.hwfire.org.uk**

Follow us on social media for
safety advice and information
about your fire service



Search 'HWFire'



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If you need help communicating in English, please contact:

Urdu

انگریزی میں تبادلہ خیال کرنے کے لیے اگر آپ کو مدد درکار ہو تو براہ کرم مندرجہ ذیل سہ پتے پر رابطہ کریں۔

Tel: (01905) 25121

Bengali

যদি আপনার স্পাংরাজি কথা বলতে/বুঝতে সাহায্যের প্রয়োজন হয় তবে কৃপা করে যোগাযোগ করুন। Tel: (01905) 25121

Chinese

假如你需要別人幫助你用英語交流，請聯絡：

Tel: (01905) 25121

Polish

Potrzebujesz pomocy z Angielskim – skontaktuj się

Tel: (01905) 25121

Portuguese

Necessita de ajuda com o seu Inglês? – contacte

Tel: (01905) 25121

Slovak

Potrebujete pomôcť s angličtinou? Kontaktujte etnickú prístupovú linku na telefónoch číslach (01905) 25121 (01905) 25121

Latvian

Jums vajag palīdzība ar angļu valodu? Zvaniet uz Ethnic Access, tālr. (01905) 25121

Lithuanian

Turite sunkumų su anglų kalba? Susisiekite su Etninės informacijos taryba telefonu (01905) 25121

Turkish

İngilizce konusunda yardıma ihtiyacınız varsa Ethnic Access'i arayın. Tel: (01905) 25121

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