# COMMUNITY RISK MANAGEMENT PLAN 2021-2025

# STATION RISK PROFILE 2021 HEREFORD

(Updated October 2021)



## Station Risk Profile 2021

#### Contents

4
6
12
14
21
23
26
29
34

#### Foreword

The Station Risk Profiles provide local detail about fire and other risks in each of the Service's 25 fire station areas. They include information about each fire station and the types of incidents they attend, and highlight the main areas at risk of accidental dwelling fire and other life risk incidents. Each Profile provides supporting information for the Community Risk Management Plan (CRMP) 2021-2025. Where appropriate, figures used in the Profiles are rounded to the nearest 100.

The Station Risk Profiles should be read in conjunction with two other supporting documents: the CRMP Risk Review 2018 which provides a spatial analysis of life risk data across the two counties, and the CRMP Demographic Profile 2018, which provides information about the characteristics of the local population. All documents can be found on the Service website.

2021 Station Risk Profile: Hereford Fire Station

#### 1 Introduction

1.1 Station Risk Profiles are reviews of potential life risks in each of the Fire and Rescue Service's 25 fire station areas. They form part of the CRMP Risk Review, which looks at the major life risk incidents across the two counties – Accidental Dwelling Fires and Road Traffic Collisions.

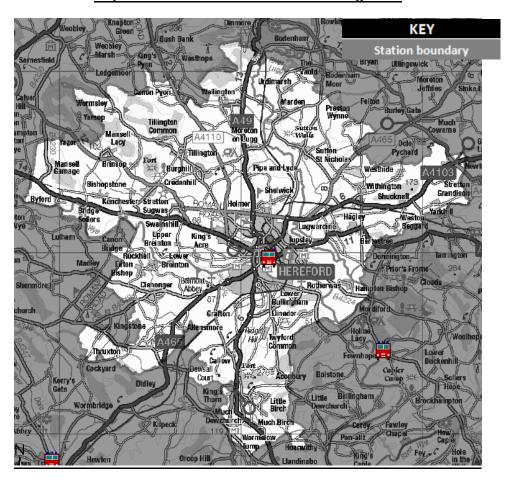
- 1.2 The Station Risk Profiles use the information presented in the CRMP Risk Review 2018 to provide a focused overview of the risks within each station area. They include a review of the types of incidents attended, and provide maps highlighting areas likely to be at greater risk of Accidental Dwelling Fires (ADFs) and Road Traffic Collisions (RTCs). Other potential risks such as outdoor fires and water incidents are also included where appropriate. Finally, there is an overview of the range of prevention and protection activity to be carried out within the station area, including a list of relevant heritage sites.
- 1.3 Station Commanders, crews and the Community Risk Department can use the information, in conjunction with the National Fire Chiefs Council Community Risk Calendar (Appendix 1) to inform their planning for prevention and protection work within the station area over a 12 month period.
- 1.4 There are a number of development plans for housing across the two counties up to 2030. Around 50,000 new homes are planned to be built up to 2031, a rate of about 4,500 per year. Most of the housing development is planned for sites within and around the larger urban areas, particularly the two cities of Worcester and Hereford and other main towns. It will be important to monitor the potential impact of this growth on our services, as population and vehicle numbers will continue to increase in these areas over this period. For example, there may be an increased need for more community safety and road safety activities in these areas, and with more traffic on the roads, there may be an impact on how quickly fire engines can reach incidents. Over the next few years, incident numbers and the types of incidents occurring in newly built areas will be monitored to help to assess any potential impact.
- 1.5 The current version of Station Risk Profile (dated October 2021) uses 12 years of incident data (2009/10 to 2020/21), following data quality control carried out between May 2019 and January 2020. The Fire Risk map has also been updated to include 2019/20 incident data, which is used to help identify those local neighbourhoods at potentially higher fire risk in the station area. This is also cross-referenced against the characteristics of households in station areas using Mosaic data<sup>1</sup>, which helps to identify those households at potentially higher fire risk.
- 1.6 Heat maps have also been prepared for RTCs and Water Rescues (where relevant) to highlight areas of potentially higher risk. The heat maps will be updated each year, where appropriate. A full update of the risk maps will also be prepared when new demographic data is available from the 2021 Census, and when updated Mosaic data becomes available.

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<sup>&</sup>lt;sup>1</sup> Mosaic data provides a detailed and accurate understanding of each citizen's location, their demographics, lifestyles and behaviours.

## 2 Hereford Fire Station Overview

- 2.1 Hereford's Fire Station is located at St. Owen Street just outside the city centre. The Fire Station covers a large area of around 100 square miles, which houses 38,720 residents<sup>2</sup> living in 35,930 homes. The latest demographic data for Hereford estimates that 30 per cent residential housing has a head of the household aged over 66. 13 per cent of residential households have a single elderly resident<sup>3</sup>.
- 2.2 The Station has three fire engines (two Pumps and one Ultra Heavy Rescue Pump), an Aerial Ladder Platform for incidents where an aerial capability is needed, a Water Rescue Vehicle (WRV) with a Boat for water incidents and a Land Rover for an off road capability.
- 2.3 The Station is one of the busiest in the two counties. During 2020-21 there were 827 incidents within the Station ground, approximately 12 per cent of the Service's total activity. The Station also receives and provides operational support to and from neighbouring Fire Stations as well as to locations further afield if needed.
- 2.4 Map 1 shows a general overview of the Fire Station ground. The shape of the Station ground is based on areas nearest to the Station as determined by the Service's Fire Control.



Map 1: Overview of Hereford Fire Station ground

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<sup>&</sup>lt;sup>2</sup> Population data is a mid-2019 estimate which can be found on the nomis website.

<sup>&</sup>lt;sup>3</sup> Household estimates are taken from data extracts provided by Experian's Mosaic Public Sector 2019 and demographic data from Experian's Mosaic Public Sector 2018.

## **Station Crewing Systems**

- 2.5 Within Hereford & Worcester Fire and Rescue Service, there are different ways of crewing the Fire Stations. This is determined by the level of risk associated with a Station area and the needs of the local community. The busiest Fire Stations are permanently crewed 24 hours a day (known as the Wholetime Duty System). The less busy Fire Stations are crewed by On-Call firefighters, who live or work locally and can respond to emergency calls quickly when they are needed (known as the Retained Duty System or RDS). The other duty system is called Wholetime Day Duty, where either the Fire Station or a Fire Engine is permanently crewed for 12 hours during the day and by On-Call firefighters at night.
- 2.6 The three fire engines at Hereford Fire Station are crewed by a combination of the Wholetime Duty System, Wholetime Day Duty System and the Retained Duty System. The first fire engine is immediately available 24 hours a day, 7 days a week. The second fire engine is immediately available during the day (between 07:00 and 19:00) 7 days a week then at night an RDS crew responds from home. The third fire engine is RDS crewed and can usually respond within six minutes of the crew being alerted.

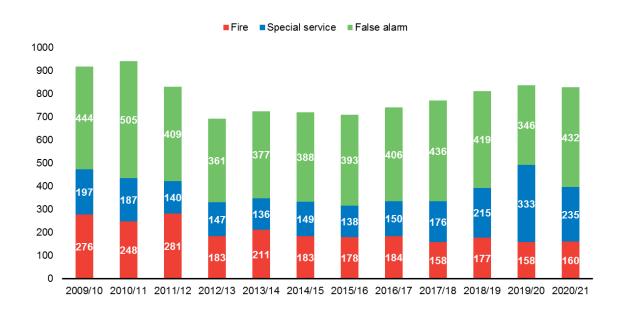
#### 3 Incident Overview

3.1 The Service attends a range of incidents that can be divided into three broad categories; Fires, Special Services and False Alarms. Each category has a range of incidents that pose different types and levels of risk to communities and to the firefighters who tackle them. The categories are shown below:

• Fires	these include dwelling fires, other building fires, outdoor fires and car fires
• Special Services	these incidents are those such as Road Traffic Collisions, flooding, person rescues, spills, leaks and animal rescues
<ul> <li>False Alarms</li> </ul>	these are when the Service responds to fire alarms or phone calls where there is no actual incident

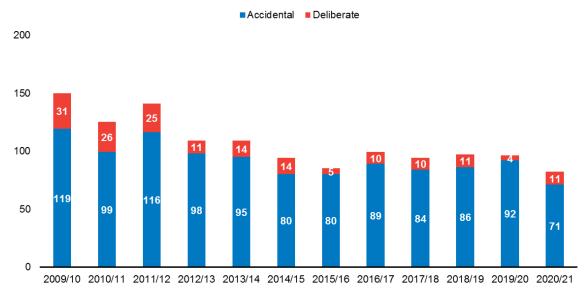
- 3.2 Over the last 12 years (1 April 2009 to 31 March 2021), there were 9,516 incidents within Hereford Station's Area. Over half of these were false alarms (51.66 per cent), one in four was either a fire or a special service incident. Over the 12 years, there has been a gradual reduction in the number of fire and false alarm incidents recorded, whereas special services saw a rise by 23.15 per cent. However, a total number of incidents decreased by 9.81 per cent.
- 3.3 Graph 1 below provides further details.

Graph 1: Hereford Fire Station area - Incidents occurred 2009/10 to 2020/21



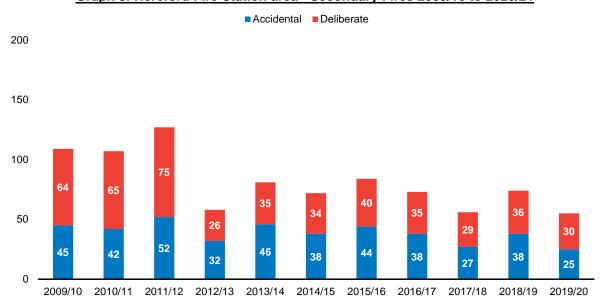
## **Fires**

3.4 The Fires category is generally broken down into two main types; Primary Fires, which are mainly building fires and vehicle fires, and Secondary Fires, which are outdoor fires affecting areas such as grassland, woodland, crop fields and gardens. Both saw a reduction in the number of incidents recorded over the last 12 years. In Hereford Fire Station ground the number of Primary Fires was down by 40.34 per cent, whereas the number of Secondary Fires dropped by 64.52 per cent.



Graph 2: Hereford Fire Station area - Primary Fires 2009/10 to 2020/21

3.5 Graph 2 shows a breakdown of Primary Fires in Hereford Fire Station area over the last 12 years. It shows that the numbers of accidental and deliberate Primary Fires were both showing a downward trend.



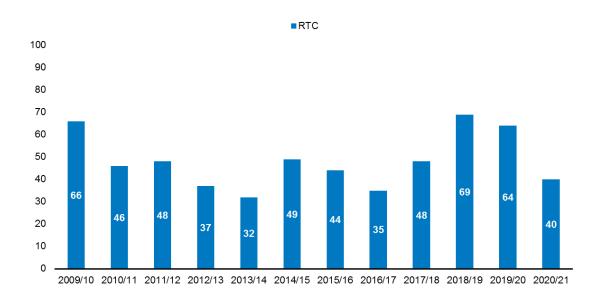
Graph 3: Hereford Fire Station area - Secondary Fires 2009/10 to 2020/21

- 3.6 Graph 3 shows a breakdown of Secondary Fires in Hereford Fire Station area over the last 12 years. Secondary Fires mainly involve loose refuse (typically a bin fire) and grassland fires, especially during warm summer months. The graph shows that the numbers of accidental and deliberate Secondary Fires were both showing a downward trend, though the number of deliberate fires fell by the greater amount.
- 3.7 Accidental Dwelling Fires are a particular risk to life for both householders and firefighters. These are discussed further in Section 5 later in this report.

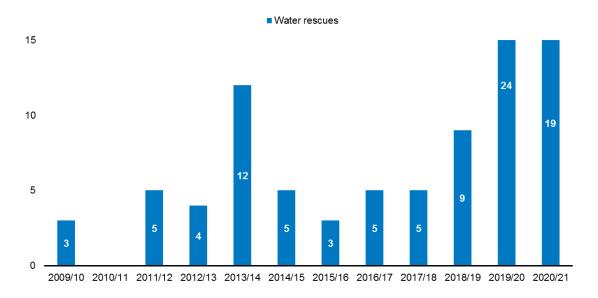
## **Special Service Incidents**

3.8 In terms of Special Service incidents, the two main categories for Hereford Fire Station area involving potential risk to life are Road Traffic Collisions (RTCs) and Water Rescues. Over the last 12 years, the number of RTCs recorded fell by 39.39 per cent as shown in Graph 4 below. Over the same period, the number of rescues from water remained relatively constant except for the year 2019/20 due to two flooding events in November 2019 and February 2020. This is shown in Graph 5 below.

Graph 4: Hereford Fire Station area - Road Traffic Collisions attended 2009/10 to 2020/21



Graph 5: Hereford Fire Station area - Water Rescues 2009/10 to 2020/21

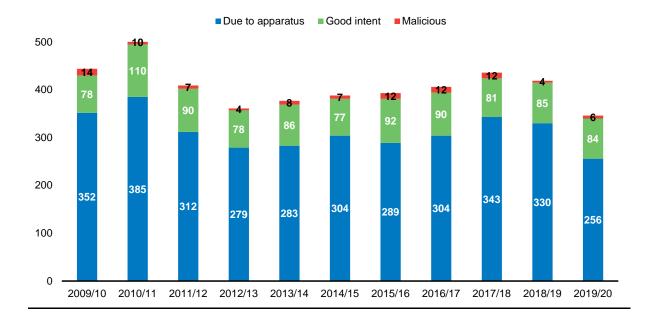


3.9 RTCs and Water Rescues are discussed further in Sections 6 and 7 respectively later in this report.

## **False Alarm Incidents**

3.10 False Alarm incidents are categorised into False Alarm Malicious, False Alarm Good Intent and False Alarm due to Apparatus. Over the last 12 years, the total number of False Alarms recorded fell by 2.70 per cent as shown in Graph 6 below. The biggest decrease can be seen in False Alarms due to Apparatus brought about by changes in mobilising procedures and proactive work by the Community Risk department.

Graph 6: Hereford Fire Station area - False Alarms 2009/10 to 2020/21



## **Appliance Mobilisation**

3.11 Although over the last 12 years (1 April 2009 to 31 March 2021) there were 9,516 incidents within Hereford station area, Hereford's appliances have actually been mobilised 13,163 times. (This figure is a sum of the amount of times the stations appliances have attended an incident, for example, if two appliances from the same station attend one incident, this is counted as two).

1500

1000

1321

1359

1234

988

976

946

983

1039

1053

1117

1109

1038

2009/10 2010/11 2011/12 2012/13 2013/14 2014/15 2015/16 2016/17 2017/18 2018/19 2019/20 2020/21

Graph 7: Hereford Fire Station Activity 2009/10 to 2020/21

This has been broken down into the Service's area and 'over the border' mobilisations in table below.

Table 1: Hereford's appliances mobilisations 2009/10 to 2020/21

Mobilisation	2009 /10	2010 /11	2011 /12	2012 /13	2013 /14	2014 /15	2015 /16	2016 /17	2017 /18	2018 /19	2019 /20	2020/ 21
1st pump within station area	1185	1248	1130	855	849	856	842	899	885	952	913	921
2nd pump within station area	8	3	5	5	3	1	0	1	0	4	2	8
1st pump in other station areas	73	64	57	76	66	47	65	74	85	82	99	65
2nd pump in other station areas	55	42	41	45	36	21	52	33	41	32	43	44
1st pump over the border	0	0	1	0	0	0	0	0	0	0	0	0
2nd pump over the border	0	2	0	1	0	0	2	1	1	1	0	0
NROB	-	-	-	0	3	3	2	2	4	2	1	-
NOTR	-	-	-	6	19	18	20	29	37	44	51	-
Total	1321	1359	1234	988	976	946	983	1039	1053	1117	1109	1038

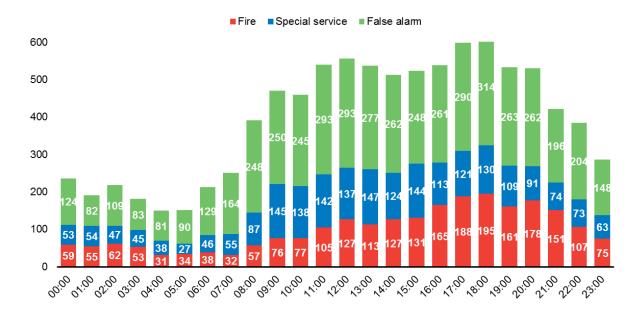
<sup>\*</sup> Mobilisation as second, third, ..., n pump

3.12 Out of 13,163 Hereford's appliances mobilisations, 11,575 were primarily located within Hereford station area (87.93 per cent), followed by Ewyas Harold's station ground with 1.80 per cent and Peterchurch with 0.32 per cent.

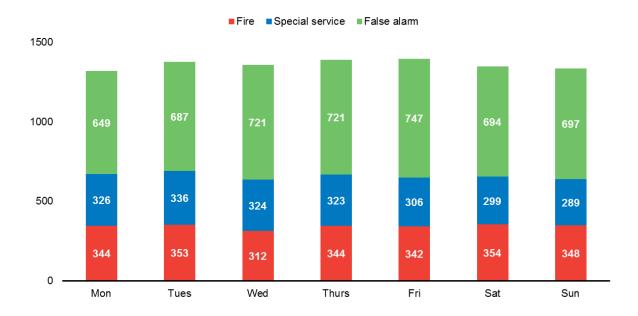
#### 4 Hereford Fire Station Incident Occurrence

- 4.1 It is important for Station Commanders at the Service's Fire Stations to understand when incidents are more likely to happen, so that the right resources can be made available at the right time.
- 4.2 Using the last 12 years of incident data (2009/10 to 2020/21) for Hereford Fire Station area, incidents can be analysed in detail by time, day and month. This can help to identify particular trends, such as if most incidents are occurring during daylight hours which helps Station Commanders in ensuring enough resources are in place.
- 4.3 The following graphs show the specific hours, days of the week and months when incidents occurred in Hereford Fire Station area. Station Commanders will be able to examine the information closely to help identify any trends in incident types or occurrences, so that they can plan to address them with appropriate actions.

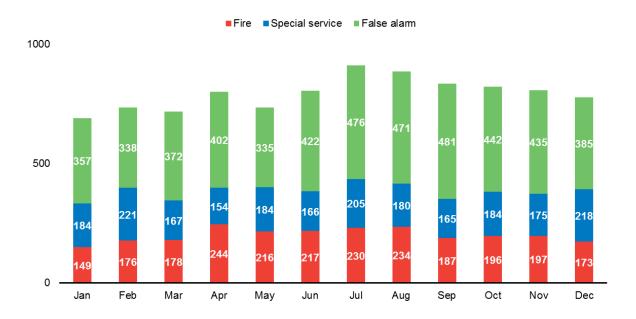
Graph 8: Hereford Fire Station area - Hour of the Day Incidents Occurred 2009/10 to 2020/21



Graph 9: Hereford Fire Station area - Day of the Week Incidents Occurred 2009/10 to 2020/21

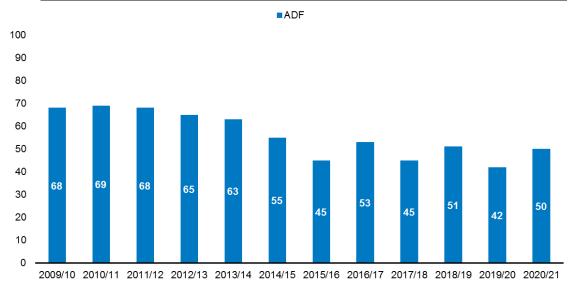


Graph 10: Hereford Fire Station area – Month of Year Incidents Occurred 2009/10 to 2020/21



## 5 Risk Areas In Relation To Accidental Dwelling Fires

5.1 This section looks specifically at Accidental Dwelling Fires and the potential risks within Hereford Fire Station's area. While the number of Accidental Dwelling Fires is showing a downward trend, as shown in Graph 11, the latest figures show that there is still more than three per month in Hereford Fire Station's area. There were 50 Accidental Dwelling Fires in 2020/21, this equates to just over 1 incident per every 1,000 households. Accidental Dwelling Fires have the potential to pose the risk of serious injury or death for the occupants and also for the fire fighters attending the incident.



Graph 11: Hereford Fire Station area – Accidental Dwelling Fires 2009/10 to 2020/21

- 5.2 The CRMP Risk Review 2020 mapped the incidence of Accidental Dwelling Fires across the two counties and assigned risk ratings to highlight those areas that are at high, medium and low risk. This was worked out using a sophisticated Fire Risk Model, which is also used by Cumbria and Lancashire Fire and Rescue Services among others. Details of the calculations involved can be found in the CRMP Risk Review document.
- 5.3 The analysis for Hereford Fire Station area shows some areas were considered to be at medium and high risk for Accidental Dwelling Fires. This does not mean that living in a high risk area will lead to someone having an Accidental Dwelling Fire, but it does mean that high risk areas tend to have more fires than would normally be expected. The fire risk areas for 2017/18 to 2019/20 are mapped on Map 2 where the medium risk areas are shown in blue and the high risk areas in red. Table 2 provides a list of those areas within Hereford Fire Station ground that have been considered to be at medium and high risk at some point during the last five years by the Fire Risk Model.

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Table 2: Areas most at risk of fire 2015/18 - 2017/20

Local Authority	Ward	LSOA Name	LSOA Mosaic Classification <sup>4</sup>	Risk Level 2015/2018	Risk Level 2016/2019	Risk Level 2017/2020
Herefordshire	Red Hill	Redhill-Ross Road	H Aspiring Homemakers	L	M	Н
Herefordshire	Newton Farm	Newton Farm -	M Family Basics	M	M	М
Herefordshire	Newton	Treago Newton Farm-	M Family	М	М	М
Herefordshire	Farm Hinton &	Brampton Road Hunderton	Basics M Family	М	М	М
	Hunderton Newton	Golden Post-	Basics M Family			
Herefordshire	Farm	Newton Farm	Basics A Country	M	M	M
Herefordshire	Queenswood	Burghill	Living	М	M	M
Herefordshire	Central	Hereford City centre	L Transient Renters	М	M	M
Herefordshire	Saxon Gate	Hinton Road	E Suburban Stability	M	М	М
Herefordshire	Red Hill	Redhill-Belmont Road	M Family Basics	М	М	М
Herefordshire	Widemarsh	Golden Lion	N Vintage Value	М	М	M
Herefordshire	Kings Acre	Moor Farm & Whitecross	M Family Basics	М	М	М
Herefordshire	Widemarsh	Courtyard	L Transient Renters	M	M	M
Herefordshire	Bobblestock	Kempton Avenue	L Transient Renters	М	М	М
Herefordshire	Hinton & Hunderton	Bishop's Meadow- Hunderton	N Vintage Value	M	M	М
Herefordshire	Whitecross	Kings Acre- Green Lane	F Senior Security	М	М	М
Herefordshire	Sutton Walls	Amberley	A Country Living	L	M	M
Herefordshire	Wormside	Kingsbridge	G Rural Reality	L	M	M
Herefordshire	Saxon Gate	Putson	H Aspiring Homemakers	L	М	М
Herefordshire	Eign Hill	Old Eign Hill	F Senior Security	М	L	L
Herefordshire	Greyfriars	Whitecross-	H Aspiring	М	L	L

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<sup>&</sup>lt;sup>4</sup> LSOA Mosaic classification was assigned by using the most common household characteristic seen in each LSOA using Experian Mosaic Public Sector 2019. More detail on individual postcodes for more accurate targeting can be requested.

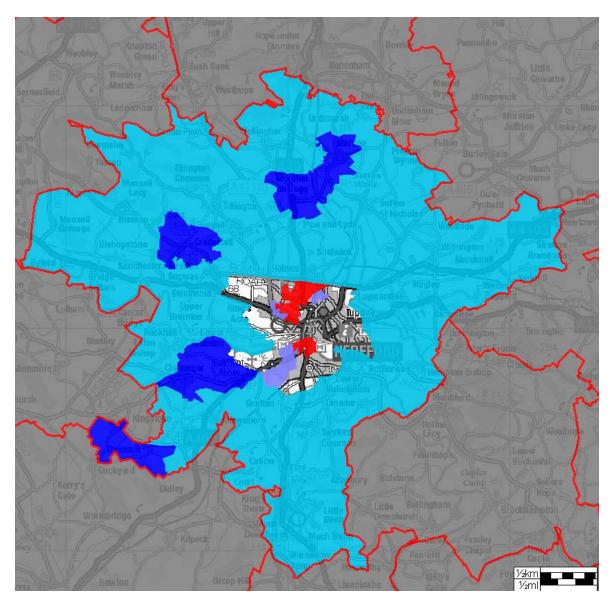
		Sainsbury's	Homemakers			
Herefordshire	Greyfriars	Broomy Hill	H Aspiring Homemakers	L	M	L
Herefordshire	Hagley	Normans	A Country Living	L	L	M
Herefordshire	Birch	Birches	A Country Living	L	L	M

5.4 The local area of Redhill-Ross Road has been classified as a high risk area by the Fire Risk Model. This has increased incrementally from low to medium and now high in 2017-20. The most common household characteristic for this LSOA is shown as Aspiring Homemakers. Other local areas which have increased from a low risk to medium are Amberley, Kingsbridge and Putson. Community risk activity is recommended in these particular areas to prevent the fire risk from increasing further. More detailed information on individual households to increase the accuracy of targeting can be requested.

Bush Bank Bodenham Little Weobley Cowarne Bryan Ullingswick rednemoor Moreton Moor **Vellington** non Pyon ormsley) Mard Yarsop Tillingto Mansell on Lugg Lacy illington t Nicholas Mansell Gamage Credenhill Bishopstone Withington Grandi Shucknal Kenche Stretton Holmer Bridge Sugwas llers Swainshill Lugwardi Upper King Tupsley Breinton d Acre EDWer Dormington-Madley Prior's Frome Clehonger hurch Dinedor Gräfton Fownhope Buckenhill Cockyard Didley Hope Ballingham Thern Brockhampton Wormbridge Dewchurch Kilped Fawley Capl ½km Orcop Hill Howton

Map 2: Hereford Fire Station area - Risk areas 2017/18 to 2019/20

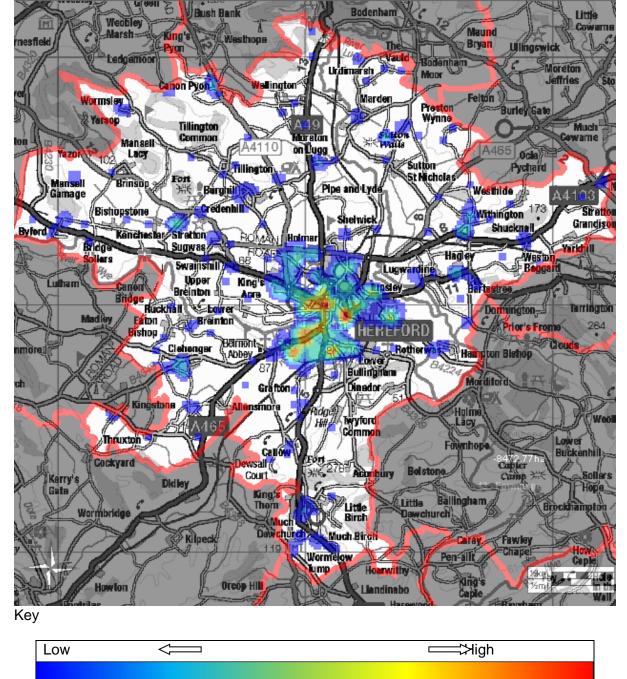
5.5 In addition to mapping areas at risk, the CRMP Risk Review also examined the characteristics of households that tend to have more Accidental Dwelling Fires than expected given the relative number of households in each group – that is, Groups A, C, G, J, M, N, and O. When examining these groups in detail, it can be seen that those households share characteristics of higher levels of dependency, disadvantage and vulnerability (Groups M, N and O), they are now being joined by households in the less populated rural areas (Groups A and G). Group C has not been mapped and further details on this can be found in the CRMP Risk Review, instead focus has been on six groups (A, G, J, M, N and O) and these are shown on Map 3. They correlate closely with the high and medium risk areas identified in Map 2.



Map 3: At risk LSOA's by Mosaic Group 2017/18 to 2019/20



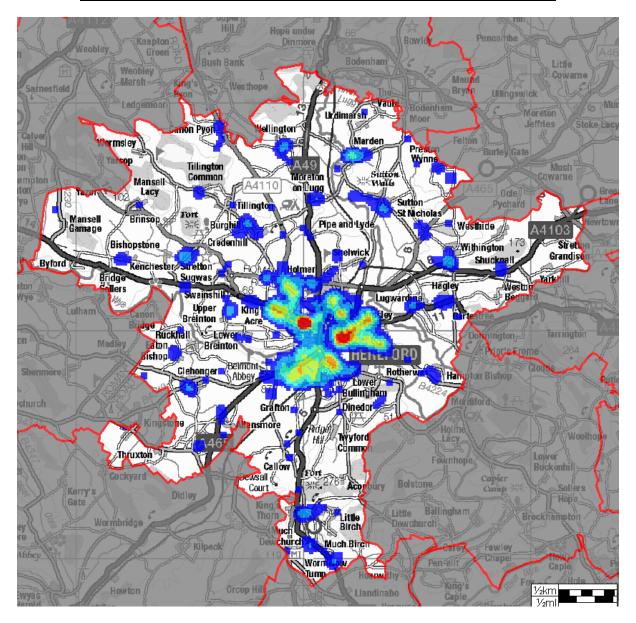
5.6 More information on these Mosaic group types can be found in the CRMP Fire Risk Review.



Map 4: Hereford Fire Station area - Accidental Dwelling Fires (2009/10 to 2020/21)

- 5.7 Map 4 shows the concentration of Accidental Dwelling Fires in Hereford Station Ground area showing data between (2009/10 to 2020/21). This correlates with Map 5
- which shows where the Community Risk department has been targeting Safe and Well Checks between 2017/18 to 2019/20.
  5.8 Mapping Accidental Dwelling Fires and those households that tend to have more accidental fires than others provides Station Commanders and Community Risk
- accidental fires than others provides Station Commanders and Community Risk officers with valuable information that will help to prioritise how they target their prevention and protection activities. When examining the local areas at potential risk, the maps can be expanded to show street level information about households and

risks. Additional information about how to best contact those households at potential risk will also be available through the Community Risk department.



Map 5: Community Risk Activity - Safe and Well Checks 2017/18 to 2019/20

#### 6 Road Traffic Collision Incidents

6.1 The CRMP Risk Review 2018 identified Hereford Fire Station area as a medium risk area for Road Traffic Collisions (RTCs) in 2017/18 – 2019/20. This was determined using a risk model based on the number of RTC incidents attended and the severity of those incidents in terms of injury to persons. Map 6 below shows the location of all RTCs that occurred within Hereford Fire Station area over the last 12 years (2009/10 to 2020/21) at 100 m grid cell. The hotspots tend to be concentrated in Hereford city centre and around the main roads going into and out of Hereford.

Bush Bank Little Maund Bryan Ledgemoor Moor **Wellington** Pyon. Wormsley Preston Wynne Tillington \* Sunc Common on Lugg Lacy Tillington St Nichola Mansell Gamage Westhide Credenhil Withington 173 Bishopstone Grandişo Shucknell Sugwas/ Weston Beggar Şwajjishill Lugwardine Upper Breinton upsley. Ruckhall bourer Breinton Prior's Frome Bishop Barnont Clehonger Abbey. Bullingham Twyford Common Thruxton mhope Callow Buckenhill wsall ( Cockyard Court Kerry Gate Didley Wormbridge wchurch Birch Much Bird Fawley Worm Pen-allt ump Key  $\triangleleft$ Low

Map 6: Hereford Fire Station area - RTC Hotspots 2009/10 to 2020/21

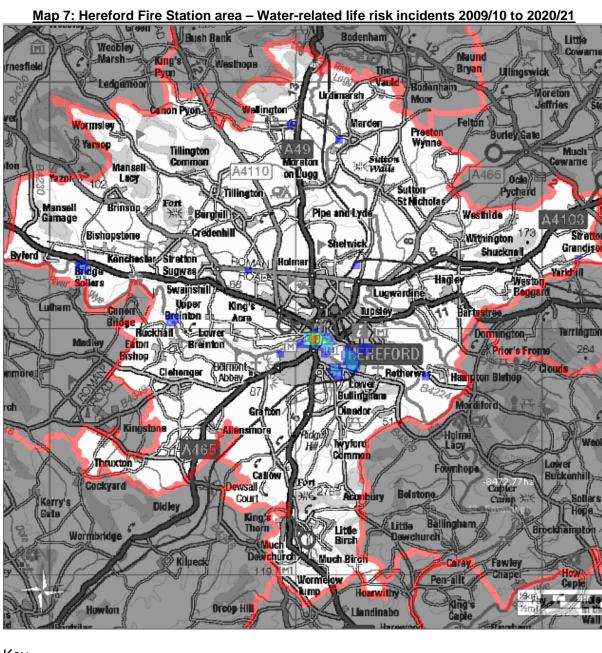
- 6.2 The map shows hotspots ranging from **high** (i.e. where RTCs occurred most frequently) graduating to **low** (i.e. where RTCs occurred least frequently). Where no colour is shown, this indicates that HWFRS did not attend any RTC incidents in the last 12 years.
- 6.3 The maps can be expanded to show individual roads and the location and type of each RTC incident attended. This will provide Station Commanders and Community Risk officers with important data when working with local authority and road safety partners.

#### 7 Other Potential Life Risks

- 7.1 In addition to Accidental Dwelling Fires and Road Traffic Collisions, the Service attends a number of other incidents which have the potential to harm life and property. Among such incidents are water rescues and weather-related issues such as wide area flooding and wildfire. Heritage buildings also pose a potential risk, with many having unique features and important and irreplaceable artefacts. A significant number are also timber-framed and liable to a faster spread of fire.
- 7.2 In Hereford Fire Station area, the main risks relate to the two main rivers in the area, the Rivers Wye and Lugg, and the potential for flooding during adverse weather, while wildfire tends to be less prevalent. Heritage issues are less likely to be a risk to life, but safeguarding the heritage environment (both built and natural) is an important part of the Service's role in helping to improve the safety of the community. Heritage issues are discussed further in Section 8 below.

## **Water Incidents**

7.3 Map 7 below identifies the location of all water incidents involving life risk that have occurred within Hereford Fire Station area over the last 12 years (2009/10 to 2020/21) at 100 m grid cell. Hotspots indicate the location of these incidents ranging from high (i.e. where water incidents involving life risk occurred most frequently) graduating to low (i.e. water incidents involving life risk occurred least frequently).



- 7.4 The two major water sources within this area are the River Wye and the River Lugg, though the majority of water rescues have been from the River Wye as it passes through Hereford city centre. Map 7 shows the hotspots of water rescues between 2009/10 and 2020/21, which highlights the River Wye in Hereford as the area where these incidents tend to be concentrated.
- 7.5 As with the maps of Accidental Fires and RTCs, the maps of water rescues can be expanded to show incidents in more detail, which will assist Station Commanders in familiarising crews with areas of concern and in working with the Community Risk department and partner agencies to carry out preparatory and preventative work and raise awareness within the local community.
- 7.6 Other water-related incidents include rescues of people from flooded properties, fords, lakes and quarries as well as animal rescues from water. These can also be mapped to assist Station Commanders and Community Risk officers in their partnership work with water safety agencies and landowners.

## Flooding Areas

7.7 Maps prepared by the Environment Agency show areas that are likely to flood in the event of adverse weather conditions. Fire Station crews also have access to more detailed maps through their Mobile Data Terminals carried by every fire engine, as well as via the <a href="Environment Agency website">Environment Agency website</a>. Map 8 below shows the area most likely to flood, which is primarily along the course of the Rivers Wye and Lugg.

ellington armsley) Tillington > walls on Lugg Lacy Tillington St N chola: Pipe and Bishopstone Withington 173 Kenches Swaijishill King Ruckhall Eo Belmont ligyford Thouxton Cockyard Accorpting Court Little vehurchi

Map 8: Hereford Fire Station area - Flooding areas identified by the Environment Agency

7.8 Information about areas likely to flood is used during flood planning with water safety partners and can be used as part of Safe and Well Checks carried out with residents in these areas. This would include information on flood risk and advice on early evacuation in the event of flooding. Fire Station crews will also find more specific information about flood planning on the Service intranet.

## 8 Prevention and Protection Activities

8.1 All Fire Station crews and Community Risk officers have a key role to play in preventing incidents from happening and in protecting life and property in the event of emergency incidents. In helping to deliver the Community Risk Management Plan over the next few years, Hereford Fire Station crews and the Community Risk department will be involved in a range of activities including the following:

#### a) NFCC Community Risk Calendar 2021

8.2 Each year the National Fire Chiefs Council prepares a calendar of events and campaigns to help promote community safety across the country. The Service uses this to help plan local events and campaigns throughout the year, in addition to more local community safety activities, and Fire Stations are fully involved in delivering this in their local areas. The 2021 Calendar can be found in Appendix 1 of this report.

## b) Safe and Well Checks

8.3 These checks involve a visit to people's home to deliver fire safety advice and to install smoke alarms where needed. They help to identify other potential areas of concern, which may require additional input from partner agencies, in order to help people remain safe and well in their own homes. Having identified households and areas likely to be more vulnerable to Accidental Dwelling Fire as set out in Section 5 of this report, Station Commanders will be able to cross-reference the most at risk areas when working with the Community Risk department and community safety partners to introduce more targeted prevention activities.

## c) Intel Process

8.4 Every Fire Station has identified a number of specific risks in their area, which are scheduled to be visited and reviewed on a regular basis. The specific risks for Hereford Fire Station are listed on the Mobile Data Terminals and on the Service intranet at the following link: Hereford Fire Station Risk Premises. The Intel Process also enables crews to identify potential new risk properties and sites. In addition, each Fire Station presents their Top 5 Risks based on the specific risks to fire fighters, the public, the environment, the local economy and heritage. These are reviewed by all fire fighters at the Fire Station as part of their competency training.

## d) Technical Fire Safety Inspections

8.5 These involve Technical Fire Safety officers conducting risk based audit and intelligence led audit programmes looking at the potential risks in commercial premises including occupancy and management procedures. This helps to ensure the premises meet fire safety regulations<sup>5</sup>

<sup>&</sup>lt;sup>5</sup> The Regulatory Reform (Fire Safety) Order 2005

## e) Business Fire Safety Checks

8.6 Commercial properties regarded as low risk are visited by the Whole time crews at Fire Stations, which involves crews checking for basic fire safety requirements. Any areas of concern are highlighted to Technical Fire Safety officers for further investigation. Additional work is being undertaken by the Community Risk department to map commercial premises and their associated risks and once complete this will be made available to support Fire Stations in their work with local businesses.

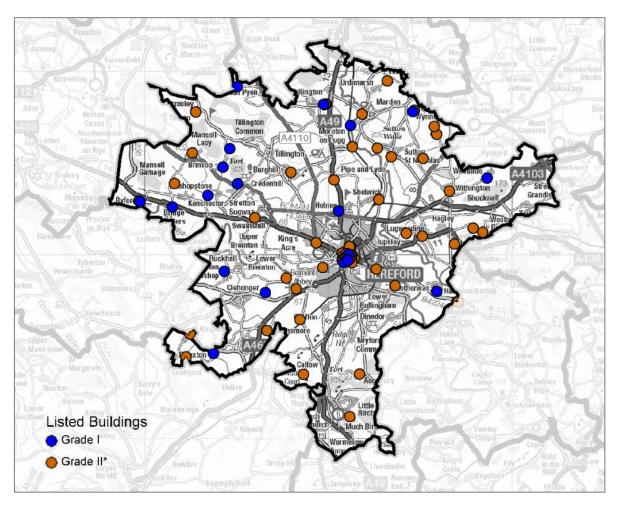
## f) Heritage sites

8.7 At March 2020 there were over 12,000 'listed' buildings and sites across Herefordshire and Worcestershire. 'Listing' is a process used to grade heritage importance and interest. Grade I and II\* buildings and sites are of particular importance, of which there are currently 920 in the two counties. Hereford Fire Station area contains 20 Grade I and 81 Grade II\* buildings and sites. Section 9 provides a map and list of all such buildings and sites in Hereford Fire Station area. This will support Station Commanders in familiarising their crews with their locations, nature and value, and will help in planning emergency cover, preventative and salvage arrangements.

## 9 Grade I and Grade II\* Listed Buildings

- 9.1 Grade I buildings are considered to be of exceptional interest. Grade II\* buildings are considered to be of particular importance of more than Special interest.
- 9.2 The location of Grade I and II\* listed buildings are shown on Map 9 below.

Map 9: Hereford Fire Station - Location of Grade I and Grade II\* Listed Buildings



9.3 The tables on the following pages list each building by the Station area. The buildings and structures are drawn from English Heritage's Listed Buildings database<sup>6</sup>, updated to March 2020. More information can be gained from this website by entering the list entry number into the search facility.

<sup>&</sup>lt;sup>6</sup> Listed Buildings Database

Hereford – Grade I Listed Buildings

List Entry Number	Grade	Building Name	Eastings	Northings
1302188	I	Amberley Court	354580	247808
1349793	1	Brinsop Court	344603	245792
1196808	I	Cathedral Church of St Mary and St Ethelbert	350999	239790
1301135	I	Church of All Saints	346546	237949
1301948	1	Church of St Andrew	355886	238012
1157590	I	Church of St Andrew	341478	242616
1178827	I	Church of St Bartholomew	343714	234625
1099290	I	Church of St Bartholomew	350531	242405
1301742	I	Church of St Bartholomew	358622	244191
1081971	I	Church of St George	344233	244791
1349866	I	Church of St John The Baptist	339717	242918
1081974	I	Church of St Lawrence	345008	249176
1099322	I	Church of St Margaret	349716	248210
1168027	I	Church of St Mary	345030	243882
1302203	1	Church of St Mary	351180	247058
1172691	1	Church of St Michael	343413	243248
1099705	I	Church of St Michael and All Angels	344304	239104
1196809	I	College of Vicars Choral	351051	239694
1207754	I	The Old House	351081	240032
1196768	I	Wye Bridge	350811	239595

Hereford – Grade II\* Listed Buildings

List Entry Number	Grade	Building Name	Eastings	Northings
1099699	11*	Abbey Church of St Michael and All Angels	348216	238153
1099404	II*	Amberley Chapel	354657	247884
1205405	11*	Aubrey's Almshouses	350781	239916
1196812	*	Barn approximately 20 metres East of Precentor's House	351070	239852
1348970	*	Base and Shaft of Churchyard Cross about 15 yards	349734	248197
1167079	II*	Belmont House	347680	238740
1279761	II*	Berrington House	350791	239814
1205430	11*	Bewell House	350739	240088
1205517	II*	Black Lion Inn	350770	239678
1207947	II*	Blue Leader	350957	240061
1196827	II*	Booth Hall Hotel	351066	239998
1179775	II*	Bridge Farmhouse	349854	248230
1422752	II*	Broomy Hill Pumping Station	349667	239317
1157633	II*	Byford Court	339638	242939
1179793	11*	Church House Farm	349815	248224
1025105	11*	Church of All Saints	350892	240043
1099725	11*	Church of St Andrew	346629	235875
1297462	II*	Church of St Francis Xavier	350939	239880
1348736	II*	Church of St John Baptist	358390	241237
1081874	II*	Church of St Lawrence	341590	243897
1348854	II*	Church of St Mary	351148	231187
1099280	II*	Church of St Mary	347934	244501
1301626	*	Church of St Mary	342749	247794
1296537	II*	Church of St Mary Magdalene	345964	242026
1167194	II*	Church of St Michael	348617	233492
1081951	II*	Church of St Michael	342557	245565
1348978	II*	Church of St Michael	352646	245825

List Entry Number	Grade	Building Name	Eastings	Northings
1178447	II*	Church of St Michael and All Angels	342443	235701
1348981	II*	Church of St Nicholas	353405	245351
1196883	II*	Church of St Peter	351156	240014
1099844	*	Church of St Peter	355090	241034
1349003	*	Church of St Peter	356574	243486
1172739	*	Church of St Peter	350282	244091
1179735	*	Church of The Holy Rood	357047	237450
1302088	II*	Church of The Holy Trinity	355878	246580
1099815	II*	Churchyard Cross	357058	237438
1099870	II*	Churchyard Cross	355878	238023
1196877	II*	City Wall to rear	351380	239794
1196898	*	Coningsby Hospital including Chapel	351126	240460
1297440	*	Conservative Club	351039	239946
1099380	II*	Court Farmhouse	355749	247005
1187687	II*	Elgar Court	352586	239231
1206091	11*	Episcopal Palace including Gatehouse and attached	350963	239712
1348863	11*	Former Church of St John The Baptist	351678	233516
1293348	II*	Gate House	351020	240213
1196806	*	Gazebo in garden of number 29	351162	239690
1297419	II*	Greyfriars Surgery	350728	239732
1296921	II*	Haywood Lodge	348424	236476
1301761	II*	Hill End Farmhouse with adjoining Hop Kilns	357871	241469
1196802	II*	Junior House of Cathedral School	351149	239799
1302393	11*	Kingstone Grange	342221	234446
1348952	11*	Leystone Bridge	351806	247676
1099818	*	Mordiford Bridge (that part on Mordiford)	356993	237454
1099255	*	Moreton Bridge	351285	245889
1178835	*	Moreton Bridge (that part in Marden Cp)	351292	245893

List Entry Number	Grade	Building Name	Eastings	Northings
1297466	II*	Nelson Column	351251	239576
1099834	*	New Court	354221	241180
1196801	II*	3, Castle Hill	351136	239699
1205955	II*	29, 30, and 30A, Castle Street	351166	239740
1205907	II*	10 and 11, Castle Street	351240	239744
1297429	II*	9, Castle Street	351229	239747
1205978	II*	31, Castle Street	351150	239747
1196876	11*	60, St Owen Street	351371	239758
1205588	II*	41A, Bridge Street	350793	239758
1206265	II*	20, Church Street	351011	239882
1280611	II*	48 and 49, Broad Street	350880	239962
1207400	II*	1A, St Owen Street	351201	239969
1297391	*	1 and 1A, Widemarsh Street	350959	240050
1196893	II*	5 and 7 Widemarsh Street	350965	240073
1052295	11*	Palace Chambers	350893	239790
1279469	II*	Preaching Cross in grounds of Coningsby Hospital	351152	240419
1293327	11*	Remains of Blackfriars Priory	351190	240419
1099878	II*	Roman Catholic Church of St James	356845	240595
1180032	II*	Rotherwas Chapel	353616	238333
1099293	11*	Shelwick Court	352727	243023
1297425	II*	Shire Hall	351241	239996
1196871	II*	St Owen's Chambers and attached railings	351249	239862
1179095	*	The Vauld Farmhouse	353192	249486
1348998	II*	Thinghill Grange	355131	245267
1279640	II*	Town Hall	351196	239918
1196892	II*	White Cross	349311	240664

# **Appendix 1**

## 2021 NFCC Community Risk Calendar

