

Contract Data for Services and Facilities Management

To Whom it May Concern:	Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.	Lift service and maintenance – Service contract for lift service and maintenance.	Food – Service contract that is focused around catering services. <i>No contract</i>	General waste services contracts – The organisation's primary general waste service contract.	Laundry services - where clothes and linen can be washed and ironed. <i>No Contract</i>
1. Contract profile questionnaire for each type of contract:	Further information required to provide answer	Further information required to provide answer		Further information required to provide answer	
2. Supplier/Provider of the services	SOLO Service Group	CBRE		Veolia	
3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.	Approx £162K Open to NLW increase per annum on 85% of contract labour	Approx. £500-600 per annum		Approx £20K per annum capped at 10% and aligned to inflation	
4. A description of the services provided under this contract please includes information if other services are included under the same contract.	General building cleaning based on an output specification. Deep cleans adhoc.	Planned preventative maintenance of lifts with reactive call outs if required and quoted works. Contract is the main M&E maintenance contract for HWFRS.		General, recycling and hazardous waste. General and recycling planned whilst hazardous is adhoc.	
5. The number of sites the contract covers	27	4		27	
6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation		The sub-contractor used is Deltron			
7. The start date of the contract	1 st April 2022	1 st April 2022		1 st September 2023	

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8. The end date of the contract	31 st March 2027	31 st March 2025		31 st August 2026	
9. The duration of the contract, please include information on any extensions period.	5 years + 2x 12-month extensions	3 years + 2x 12-month extensions		3 years + 2x 12-month extensions	
10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address	West Mercia Police Procurement Manager	West Mercia Police Procurement Manager		West Mercia Police Procurement Manager	

23 October 2025