| FOI: | 210 07 25 |
|-------------------|----------------------------|
| Request Theme: | Incident 176457 |
| Reporting Period: | 12 th July 2025 |

| Question | Response |
|---|--|
| (1) Please confirm how many 999 calls you recover | The Service received 93 emergency 999 calls. |
| (2) The mobilisation, arrival and end time of appliance | 1 st Appliance (Woodgate Valley): Mobilised Time: 17:42:48 Arrival Time: 17:58:08 Available Time: 22:10:32 |

| Question | Response |
|---|---|
| (3) What over the border support you received and if possible the same mobilisation, arrival and end time as well as the station names and what appliances attended such as PRL or BRV from wmfs. | Four pump rescue ladder (PRL) appliances from West Midlands Fire and Rescue Service (WMFS) attended the incident. Additionally, two Officers from WMFS attended. Woodgate Valley (as above in Q2) Haden Cross Mobilised Time: 18:01:48 Arrival Time: 18:17:17 Available Time: 21:21:47 Brierley Hill Mobilised Time: 18:06:47 Arrival Time: 18:26:44 Available Time: 21:35:45 Northfield Mobilised Time: 18:34:20 Arrival Time: 18:47:44 Available Time: 22:25:47 |
| (4) During the time your service was busy dealing with this Incident please can you confirm if you required any support for standbys and if so which stations attended | A pumping appliance from Cleobury Mortimer, Shropshire FRS provided standby cover. |