

EIR:	252 08 25
Request Theme:	Burst water mains incidents
Reporting Period:	01.01.2016 – 17.08.2025

Question	Response																						
(1) The number of incidents relating to burst or blocked water mains each year since 2016.	Hereford & Worcester Fire and Rescue Service (HWFRS) attended 36 incidents between 1st January 2016 and 17th August 2025 where burst or blocked water mains was referred to in either the IRS report, the stop message, or informative messages within the incident log. <table><tr><th>2016</th><th>2017</th><th>2018</th><th>2019</th><th>2020</th><th>2021</th><th>2022</th><th>2023</th><th>2024</th><th>2025</th><th>Total</th></tr><tr><td>1</td><td>5</td><td>2</td><td>2</td><td>6</td><td>9</td><td>3</td><td>4</td><td>2</td><td>2</td><td>36</td></tr></table>	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total	1	5	2	2	6	9	3	4	2	2	36
2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total													
1	5	2	2	6	9	3	4	2	2	36													
(2) The number of incidents relating to sewage incidents or spills each year since 2016.	HWFRS attended 7 incidents between 1st January 2016 and 17th August 2025 where the sewage incidents or spills was referred to. <table><tr><th>2016</th><th>2017</th><th>2018</th><th>2019</th><th>2020</th><th>2021</th><th>2022</th><th>2023</th><th>2024</th><th>2025</th><th>Total</th></tr><tr><td>1</td><td>1</td><td>0</td><td>0</td><td>0</td><td>2</td><td>1</td><td>2</td><td>0</td><td>0</td><td>7</td></tr></table>	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total	1	1	0	0	0	2	1	2	0	0	7
2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	Total													
1	1	0	0	0	2	1	2	0	0	7													
(3) The average time spent on burst or blocked water mains each year since 2016.	The average time spent on an incident (from time of call to time incident was closed) was: 2h 39m 30s; this figure is based upon 36 incidents listed above.																						