PRIVACY NOTICE	Pensions - Firefighters	Version 2.0
Information Asset Area	Pensions	
Date	November 2025	

Who is collecting your information?

Hereford & Worcester Fire Authority

You can contact us by email on info@hwfire.org.uk or by phone on 0345 122 4454 or you can write to us at Hindlip Park, Worcester WR3 8SP

What information is being collected?

Information collected includes, but is not limited to, each Pension Scheme member, potential members and/or beneficiary's:

- Name
- Date of Birth
- Gender
- Marital Status
- Dependents' details
- Medical records where applicable to pension entitlement
- Criminal convictions if this may result in pension forfeiture.
- Address
- Contact details
- National Insurance Number.
- Tax Code
- Pension Payroll Number
- Employment and Salary information necessary for calculating pension due
- Attachment of earnings
- Voluntary Deductions
- Tax details
- Banking information

Why are we collecting this information and what will we use it for?

To allow the Pension Provider to:

- Calculate Pension payments and entitlement
- Determine increases or decreases in pension payments due
- Tax code issues
- Operate PAYE
- Calculate net payment due after statutory and voluntary deductions
- Pay pension and lump sum payments at the required time
- Produce and dispatch payslips and Annual Benefit Statements
- Process Bankers Automated Clearing Services
- Prepare accounts, Actuarial valuations, Fraud prevention and to facilitate Scheme administration

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	Report to organ Actuary's Depart		MRC, Department for	Work and Pensions	and Government
	Provide and submit all necessary data for statutory reporting requirements.				
•	What are the legal reasons (legitimate grounds) for collecting your personal data?				
	Article 6(1)(c) - Fo	r Compliance with a has a statutory duty	ry for the Performan Legal Obligation. and a contractual red n payments and enti	quirement to enable	the Pension
	Other Legislation Occupational at Pensions Act Occupational at Public Service of The Pensions Act The Firemen's of The Firefighters The Firefighters The Public Service	nd Personal Pension nd Personal Pension Pensions Act 2013 Act 2004 Pension Scheme 19 s' Pension Scheme 6 s' Pension Scheme F	n Schemes (Disclosu n Schemes (Disclosu 92 Order 2006	are of Information) Related to the second se	
•	_	ormation be stored?		,	
	On a secured cent		stem. Certain paperv	vork is stored in a loo	cked cupboard in
•	Who will have acc	cess to your inform	ation?		
	Designated employees of the Fire Authority responsible for the Payroll and Pension function.				sion function.
•	Will your informat	tion be shared with	anyone other than	the Fire and Rescu	ue Service?
	Yes			No	
•	If YES, then how v	will this be done?			
	By secure email, se	ecure data transfer o	or the postal system		
	If YES, then who	with?			
•	• HMRC	Work and Pensions	the following organis	sations:	

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- Government Actuary's Department
- Police
- Worcestershire Pension Fund
- West Yorkshire Pension Fund
- Bishop Fleming Auditors
- Worcestershire Internal Audit Shared Service
- National Fraud Initiative
- Home Office
- The Pensions Regulator
- The Pensions Ombudsman
- Civica (pension software provider)
- Printing company (currently Place Partnership)
- The Courts of England and Wales
- Local Government Association
- Scheme Advisory Board

This is not an exhaustive list. Data will only be shared in limited circumstances when necessary for the purpose of calculating net payments due and in compliance with our legal duties. It will only be shared to the extent that we consider the information is reasonably required for the purpose

How long will we keep your information for?

• All data related to Pensions, including Payroll and Employment data, is retained for 100 years as advised by the Local Government Association

How will your information be disposed of?

• Electronic records will be deleted and paper files shredded securely by the Pension Provider appointed by Hereford & Worcester Fire and Rescue Service, currently Worcestershire County Council Pension Department.

Who do you contact if you have any questions about your information?

The Information Governance Department by email on <u>informationrequests@hwfire.org.uk</u>
 Or you can call on 0345 122 4454 or write to Information Governance, Hereford & Worcester Fire and Rescue Service, Hindlip Park, Worcester WR3 8SP

What else do you need to know?

Your Data: Your Rights

- Under data protection legislation, you have statutory rights relating to your own personal data:
 - •Access you have the right to know what data we hold relating to you and why, and to receive a copy of it;
 - •Rectification you have the right to have inaccurate information about you corrected;

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•Objection - you have the right to object to the Service using your information, and we would have to stop unless we have a sound overriding reason to continue;

•Erasure, Restriction and Portability – in specific circumstances, you have the right to have your personal data deleted, to put limits on what the Service may do with it or to receive a copy in machine-readable form to take to another organisation;

For more information on your rights under the data protection laws you can have a look at the Information Commissioner's Office website page by following this link https://ico.org.uk/your-data-matters/

Should you wish to exercise any of your rights please contact the Information Governance department by email on informationrequests@hwfire.org.uk by phone on 0345 122 4454 (local rate) or by writing to:

Information Governance
Hereford & Worcester Fire and Rescue Service HQ
Hindlip Park
Worcester
WR3 8SP

How do you make a complaint?

Should you have any concerns regarding the management of your personal data and wish to make a complaint, in the first instance please do so using Hereford & Worcester Fire and Rescue Service's complaints system: Comments and Complaints. If you are not satisfied with the outcome of the internal review, you may appeal the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow, SK9 5AF, Tel: 0303 123 1113 or E-mail: casework@ico.org.uk